

Headlight Your monthly volunteer updates

February 2025

Headlight development



appreciate your thoughts about Headlight. We have created a short survey - please take a couple of minutes to complete it. Your insights will help us improve and

We value your feedback and would

ensure we're delivering content that's useful and engaging for you. You can access previous editions of

Headlight on the dashboard. A direct link to the dasboard is included at the bottom of each email.

Headlight survey

From April, we're going digital with our member packs. This means that all

Introducing digital member packs

membership materials will be delivered instantly and securely online, including: > Membership renewal notifications

- > Membership cards (downloadable to digital wallets) > Welcome packs with certificates for Full Members and Fellow Members
- > Digital badges to showcase skills on social media
- Benefits of going digital:

> Always available: The online portal is accessible 24/7.

> Environmentally friendly: We're reducing paper waste to support a greener future.

> Instant access: No more waiting for the post!

- > Convenient and secure: All documents are stored safely in one place.
- > Supports the IAM RoadSmart strategic pillar of being 'Digital to the core' > Helps membership fees go further in support of our mission to put more Advanced
- drivers and riders on road.
- For those who prefer a paper certificate: We understand the value of a physical certificate, so we are working on a solution to order online a personalised certificate which will be delivered by post.

If you have any feedback or queries please contact us at membership@iam.org.uk

We would like to remind you that the Local Observer (LO) qualification is coming to a close on 31 March 2025. Therefore, from 1 April, all Observers must be a Trainee or

Removal of the Local Observer qualification

National Observer (NO). Local Observers will no longer be recognised in delivering on-road observing activities. Thank you to all Chief Observers and Observer Training Teams for their commitment to this project.

DARTS guidance

the dashboard, de-linking members from Groups, locating Group members and marking notifications as read/actioned; there are many elements to cover.

Ensure your Group are up to date with the capabilities of DARTS. From navigating

There are a variety of different guidance videos on the dashboard, under 'DARTS Portal'.

View the guidance videos

of our products will increase from 1 April 2025.

Price increases and literature

Marketing Toolkit (GMT) will be updated from 1 March to reflect the price changes coming in for some of our products from 1 April. Please bear this in mind

between now and 1 March when you order collateral from the GMT.

Advanced Rider course

Group Fee

Advanced Driver course - Examiner fee

Advanced Rider course - Examiner fee

To ensure you have the merchandise and collateral you need for your upcoming events, any documents that have prices included, that are hosted on the Group

We are aware that for Groups/volunteers, the price changes of the Advanced courses will be most relevant. Therefore we have highlighted them here. All other products that have a price amendment will be listed on our website from 1 April. 2025 Price **Product** Advanced Driver course £204 (£200 in 2024)

Group Marketing Toolkit

£219 (£215 in 2024)

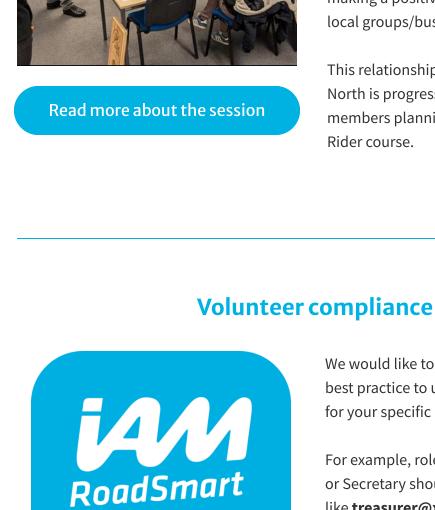
£23.50 (£23 in 2024)

£41 (£40 in 2024)

£34.50 (£33.50 in 2024)

Shropshire Advanced

Group news



COMPLIANCE

local groups/businesses. This relationship between SAMM and True North is progressing with some True North members planning to take the Advanced

Rider course.

Motorists

(SAMM)

SAMM were recently involved in a first aid training session in collaboration with True North. True North are a growing community of public-spirited motorcyclists based in the Shropshire area. They are passionate about making a positive difference by supporting

We would like to remind everyone that it is best practice to use a Group email address

for your specific role within the Group.

like **treasurer@xxxxxx**, rather than

Committee members using these

personal email accounts.

with you effectively.

For example, roles such as Chair, Treasurer, or Secretary should use email addresses

designated role-based email addresses can now update this information in the DARTS portal under the member's record. Please ensure that your DARTS information

is up to date so that we can communicate

Network & Knowledge 2025 The Autumn Forums have been a great success over the last few years - in line with our

transformation and growth strategy we are changing these sessions slightly, starting

with a new title to better reflect the content: Network & Knowledge.

Over the next few months we will share further details with you, but for now we're busy in the background booking venues (for October) and planning the agenda.

Get in touch!

If your Group has news that you would like us to include in a future newsletter, please

email headlight@iam.org.uk with as much information as possible and include any images you'd like to accompany your article.

We welcome your feedback and encourage you to share your thoughts and suggestions by emailing feedback@iam.org.uk

To view previous editions of Headlight visit the <u>dashboard</u>







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