

Welcome to your 2022 Autumn Forum

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Format for the day

Welcome	10.00-10.15
DARTS Update	10.15-10.25
Observer Qualifications	10.25-10.40
Strategy Intro & Workshop	10.40-11.15
Break	11.15-11.30
Workshop summary	11.30-12.00
Supporting our community through positive behaviour	12.00-12.30
Lunch	12.30-13.30
Networking and close	13.30-14.00



DARTS Update

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One of the lessons taken from the DARTS portal implementation was the need to undertake more comprehensive testing as each of the Groups work in slightly different ways.

Questions we have asked ourselves;

- How do we involve a wider set of users in testing?
- How can we undertake more comprehensive test scenarios?
- How do we ensure we minimise the number of bugs in the DARTS portal?

What we are doing to address these questions?

- The testing will involve over 160 DARTS Portal Users.
- A BETA environment has been created to perform the testing.
- The testing will be performed over a longer period of time.
- Reported issues will be fixed and retested in the BETA environment.



One of the lessons taken from your feedback was the need to undertake more training.

Questions we have asked ourselves;

- How do we help people to use the DARTS portal?
- How do we ensure new users know-how to use it?
- How do we ensure we train users to utilise new functions, capabilities?

What we are doing to address these questions?

- Develop and publish more “how to” short form videos.
- Regular DARTS Portal virtual training;
 - How to use portal.
 - New Features and Functions.
- Regular DARTS Focus Groups – Come along and ask questions.

2022 Autumn Forums: DARTS Phase 2: Portal Features



Membership notification centre



Equipment logging



Dashboard score card



IMI Applications, Committee Changes & Group Resources



P1 Changes DER full screen, saving and setting layouts



Group level data fields



Run Sheets and Observer Management



Observer Qualifications

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**INSTITUTE
OF THE MOTOR
INDUSTRY**

Consistent standard across the country

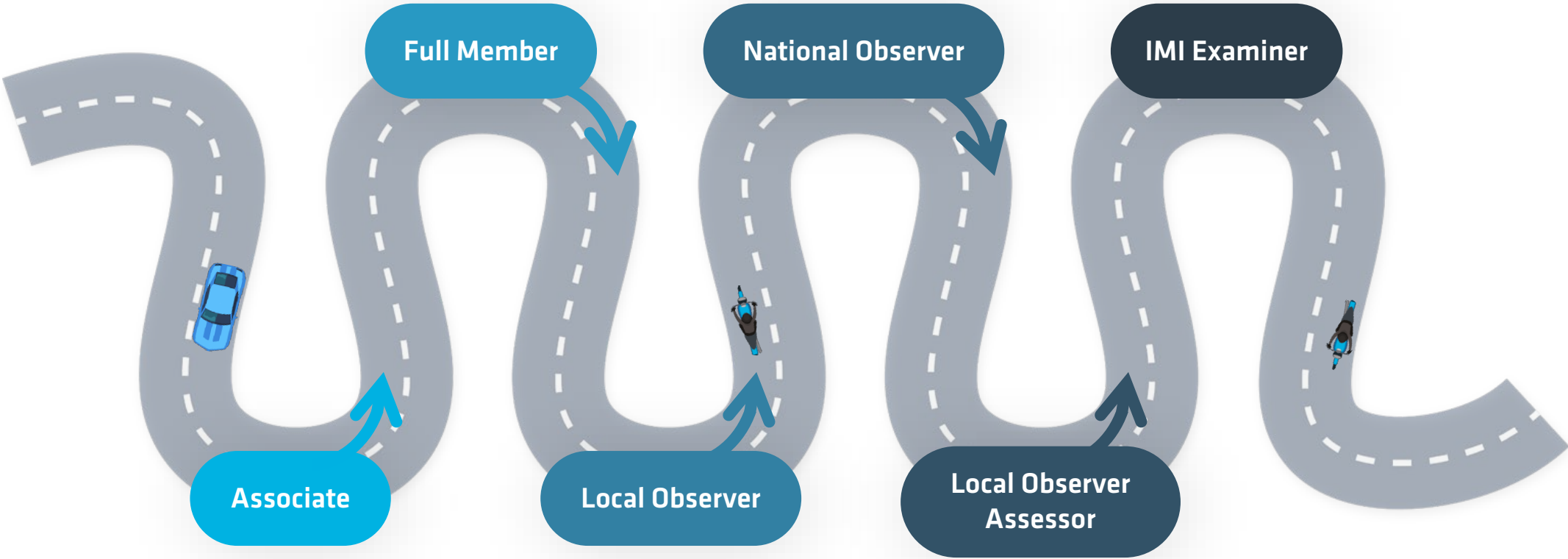
Recognised awarding body

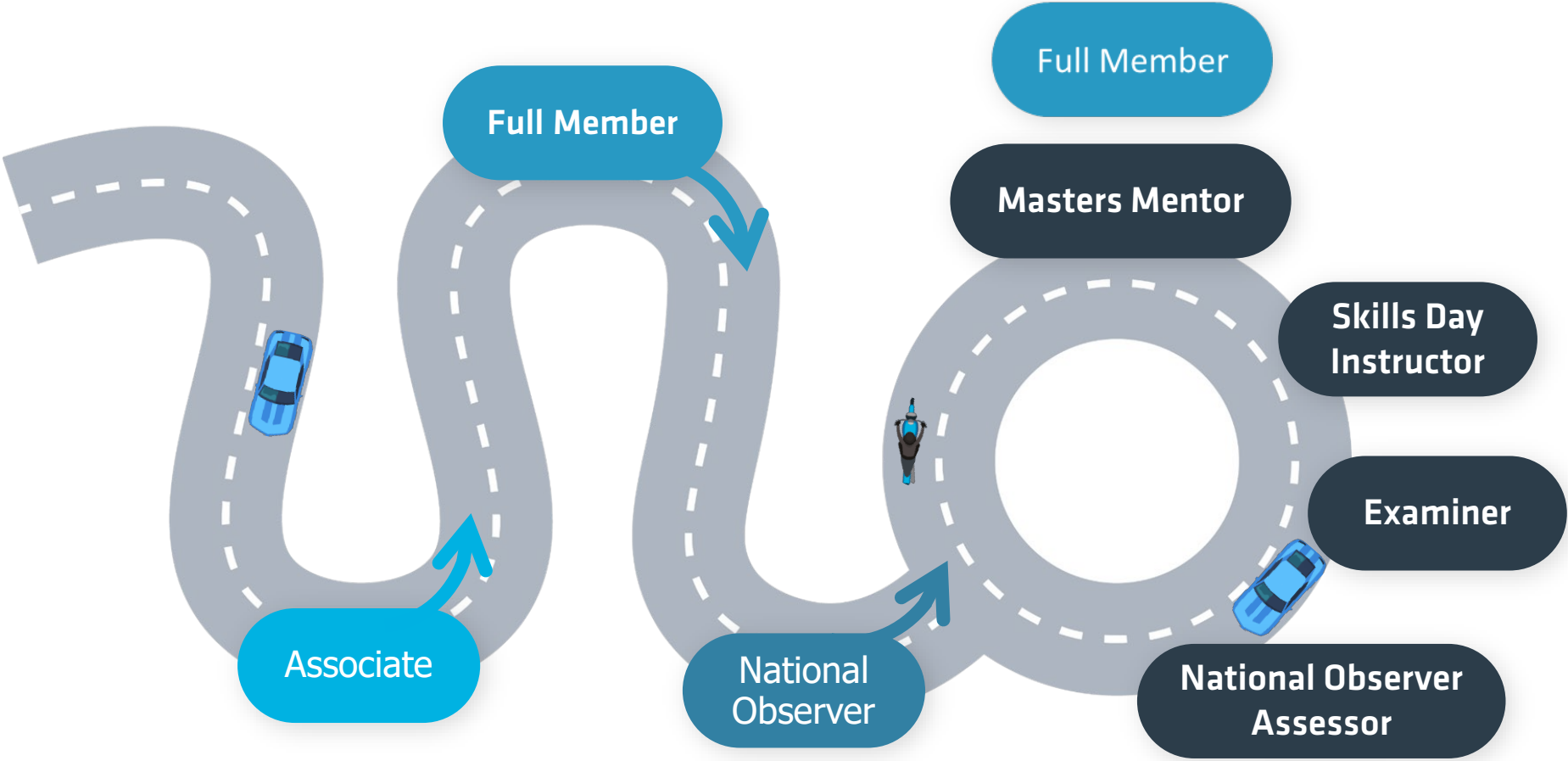
Qualified volunteers

Credibility to outside organisations

2022 Autumn Forums: IMI Partners







IAM RoadSmart & Groups

Empowerment for Observer

Consistency of standards

Streamline administration

Concentrate on ADC/ARC delivery

Removes hierarchy in Observer teams

Transparency and integrity of qualification

Understandable to customer

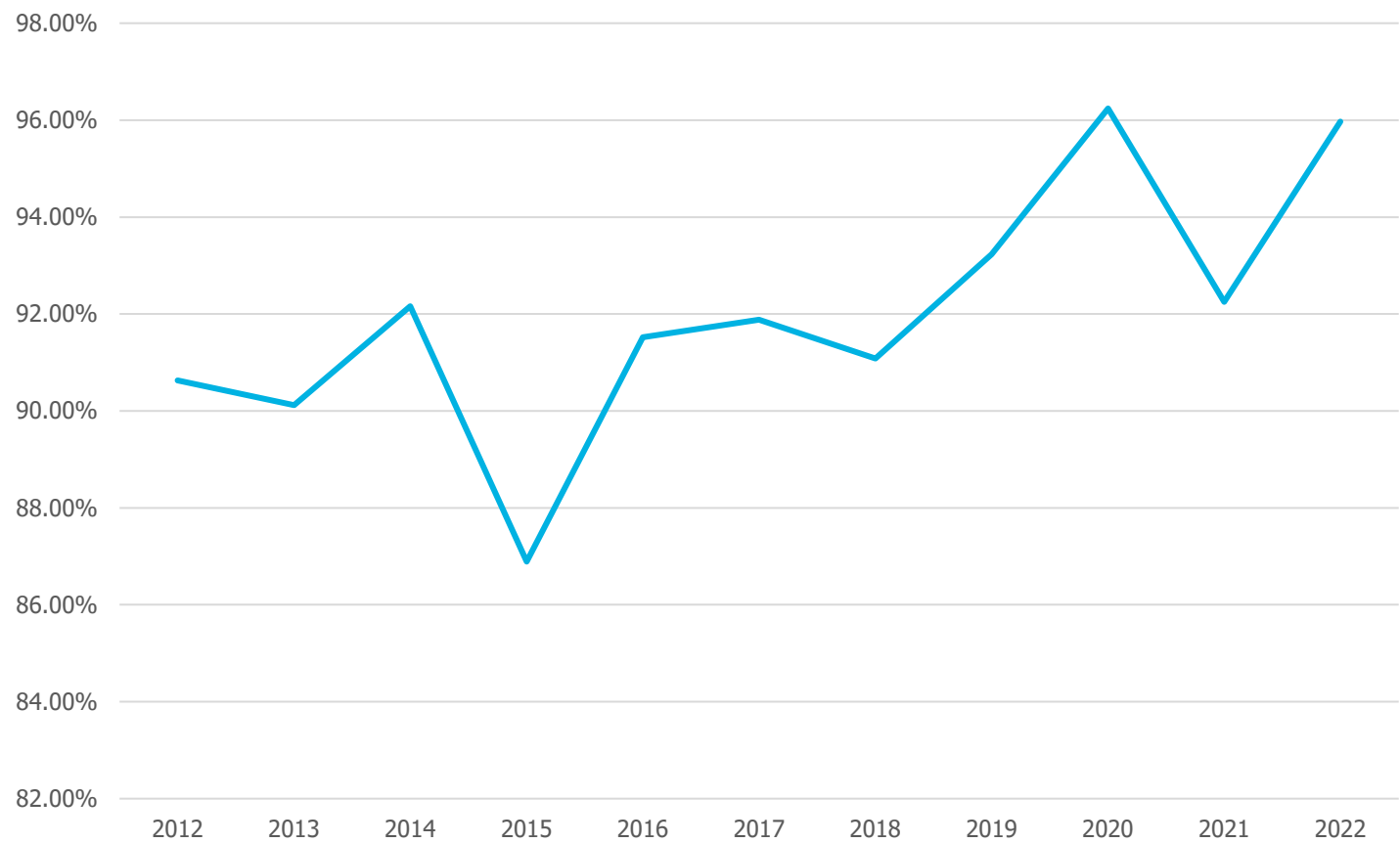
Removes cost of double registration

Removes complex process which is onerous on volunteer time

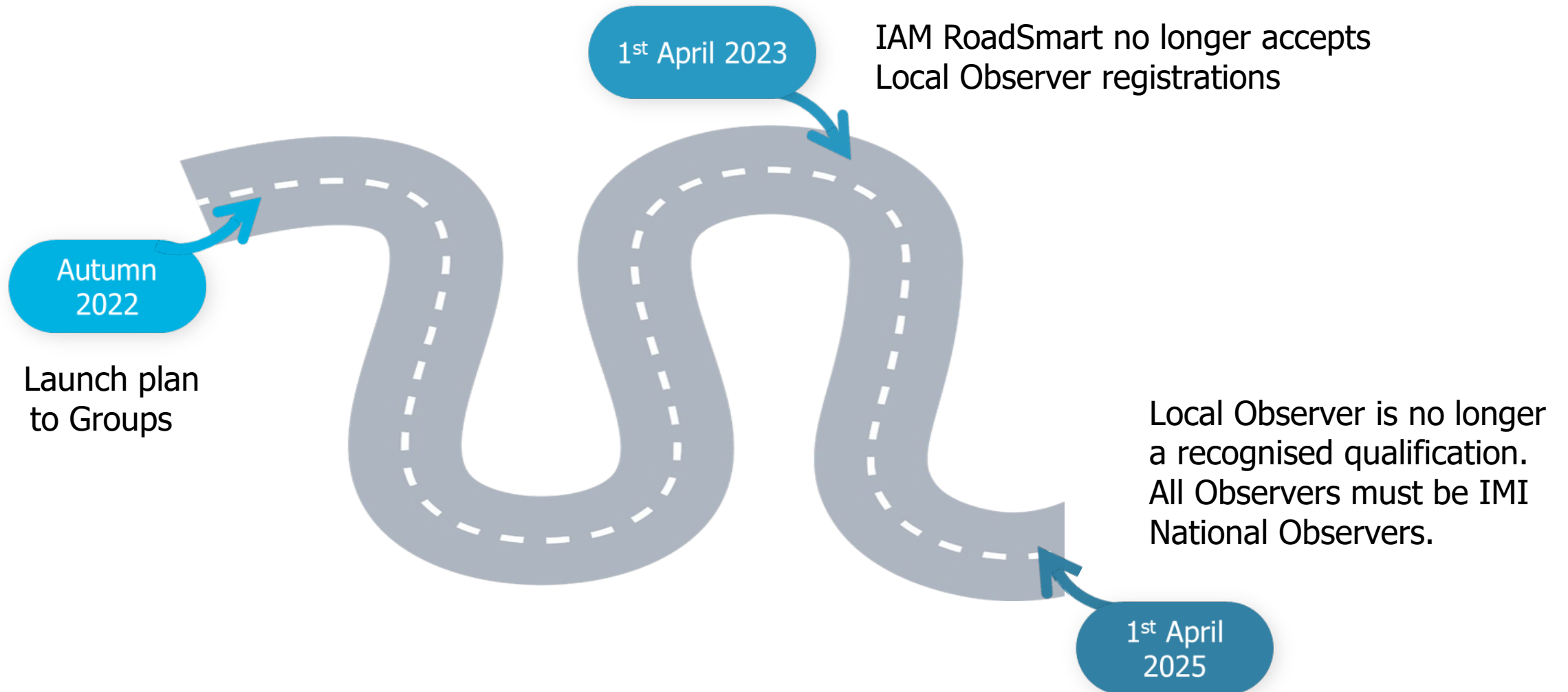


National Observer Data

Average pass rate 2012-2022 - 91.33%



Proposed Timeline



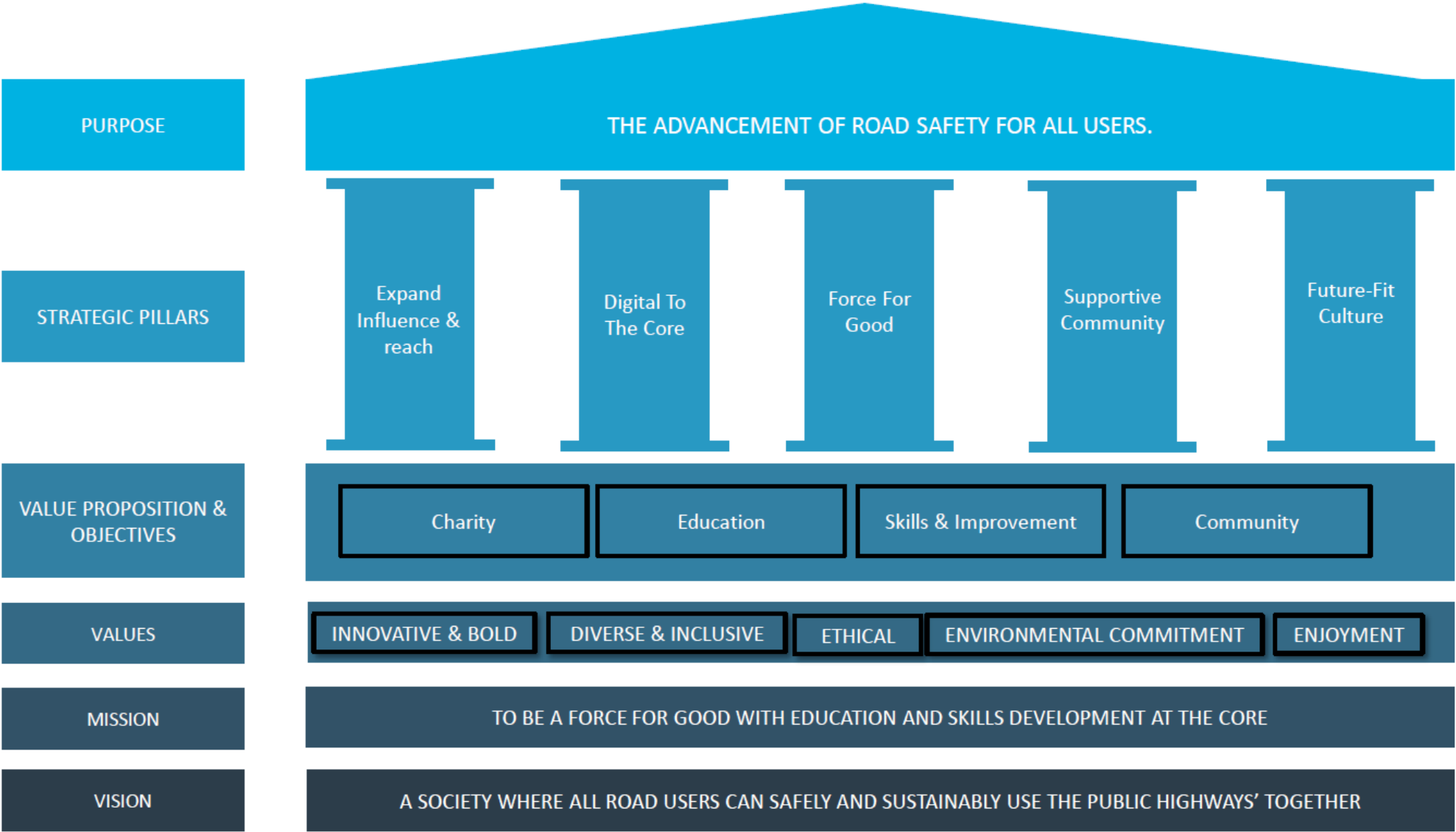


Strategy Intro & Workshop

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- We are a charity that champions safer roads in the UK
- We campaign for sustainable driving and riding in the UK
- Alongside our members and groups, we engage with government, campaigning nationally and locally, for a future fit and safer road network that actively reduces harm. We work to make all road users aware of the safety challenges facing our road network and what can be done to improve them
- Our members actively contribute to road safety by improving the skills of drivers and riders
- We work with those that have fallen below the minimum standards expected of road users to improve their road skills reducing their potential for harm to others
- We engage with those putting the largest number drivers on the road to ensure they have a positive impact on driver and rider safety

Continued...

- Be they Members, Groups, full time staff, trustees, volunteers or occasional staff; we are a team that all have roles to play in making UK roads safer
- We are a community that enjoys driving and riding
- We work to ensure future vehicles and roads have the safety of all road users at their heart
- A sustainable IAM RoadSmart is an organisation that will continue to improve road safety in the UK. This means we use our members funds efficiently and effectively. We embrace a future fit culture and wherever possible we use technology to increase our impact in our fight for safer roads in the UK

Workshop

Questions...

1. What could Groups do to attract more diverse members?
2. How would you change the Group set up and structure to make them fit for the future?
3. In addition to training and campaigning what other activities could IAM RoadSmart do to improve road safety?
4. What could IAM RoadSmart do to better support existing volunteers and attract new volunteers?
5. What could IAM RoadSmart and the Groups do to modernise our training and the courses we offer?
6. What would you change in our current membership structure and offer?



Break

11.15 - 11.30

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Workshop Summary

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Supporting our community through positive behaviour

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IAM RoadSmart promotes respect between individuals at every level of our organisation



Trustees

Associates

Volunteers

Assessors

Members

Customers

Staff

Observers

IAM RoadSmart promotes respect between individuals at every level of our organisation through...



- Treating everyone equally, with dignity and respect.
- Instilling kind and appropriate behaviours.
- Taking responsibility for our actions & decisions.
- Understanding that unacceptable behaviour will not be tolerated.
- Adhering to IAM RoadSmart policies.
- Taking pride in where we meet and host events
- Respecting confidentiality of personal information
- Only communicating from an IAM RoadSmart position
- We are proud to be part of IAM RoadSmart

Wednesday, August 7, 2013

Standard 英文虎報

Most workplace bullying victims suffer in silence

Ashley Wu

More than half of employees have experienced bullying in the workplace, but 40 percent stay silent about such incidents, a survey found.

The Vital Employee Service Consultancy of the Christian Family Service Centre interviewed 509 employees in May.

More than 80 percent said the bullying consisted of insults and pranks, with 70 percent of the bullies being their superiors.

Last Wednesday a worker who was allegedly bullied attacked eight colleagues with a knife while traveling in a company coach.

The survey found 53 percent said they have experienced bullying, 64 percent were maliciously criticized and 50 percent said they were forced to do extra work.

Despite the bullying, 42 percent said they would stay silent and only 12 percent would complain.

"This is mainly due to a lack of courage and confidence as well as the fear of facing revenge," said principal consultant Suen Lap-man.

"The bullied workers do not know how to speak out."

Besides, 52 percent of respondents said their colleagues would not care about it.

Although 55 percent said their employers know bullying is occurring, 53 percent said management would not care about it.

"The possible reason is that it is difficult for the management to judge who is right or wrong as they do not have enough resources to find out the truth and they lack strategies to deal with the issue," Suen said.

He also said some firms are too small to move employees to other positions to avoid the bully.

Vital senior manager Vicky Ng Wai-ki said workplace bullying can lead to serious consequences for the victim if not properly resolved, such as depression or suicidal thoughts.

She believed last week's incident was a warning sign.

Save the Children 'let down' staff and public over sexual misconduct claims

Charity Commission condemns 'serious failures' in handling of harassment allegations against senior staff



THE TIME

How on Earth? The secrets of filming Blue Planet II times2

Ministers face being fired in sex-pests crackdown

Government to act against 'inappropriate behaviour' • MPs warn of Commons witch hunt

Kevin Spacey accused

The new series of House of Cards will be its last, North said in its final report on sexual harassment allegations.

The Daily Telegraph

Save the Children boss in text scandal

Charity's former chief quit after admitting he sent inappropriate messages to staff

The Queen makes her Fashion Week debut

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LATEST NEWS • k for charities that are 'fit for future', report claims

Sector's first climate change summit launched for

charitytimes 11 July 2019

Charity Investor's Forum on Climate Change

Better Society AWARDS

Charity leaders must do more to address workplace bullying, report finds

Written by David Adams 10/06/2019

Charity leaders should initiate a sector-wide discussion about bullying and workplace culture; and every charity should nominate at least one trustee and one senior manager to lead the organisation's approach to staff workplace wellbeing, according to a new report.

The report, *In Plain Sight*, published by ACEVO and the Centre for Mental Health, assessed the experiences of bullying among 524 respondents to an online survey; and 20 people with whom the researchers conducted in-depth

How can we support you?

Complaint Management

Regularly reviewing policies
and procedures

Training, Development and
Resources

Monitoring our workforce

Aim	Ongoing recognition	Annual Awards
<ul style="list-style-type: none">• Recognising a wider range of activities• Including a wider range of groups• Focusing on stories, not numbers• Maintaining IAM heritage	<ul style="list-style-type: none">• Dedicated page with regularly updated content linked to newsletters• Opportunity for members to recognise fellow members and volunteers and thank them• Strengthening community aspect and volunteer recruitment• Celebrating the lives of those who are no longer with us• Using the magazine better to celebrate our community	<ul style="list-style-type: none">• Rewarding volunteers within and outside groups• Group, member or self-nomination• Shortlisting and choosing winners by a panel (staff + trustees)• Prizes awarded at a special ceremony• Features in magazine, social media and newsletter• Group award for best partnership



Thank you & enjoy lunch!

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